

You may have heard in the news of a data breach that occurred with a large credit/debit card transaction processor. It is important for you to know:

- The data breach did **NOT** occur at JCB and JCB information remains safe and secure. This did **NOT** involve a breach of any of JCB customer's personal information such as Social Security Number, date of birth, address or transaction history.
- As always, if a customer has fraudulent activity involving their debit card, the customer's funds are assured to be restored to their account in accordance with the account agreement and upon completion of required documentation.
- Due to our ongoing commitment to provide our customers with the utmost level of security and safety surrounding the funds held in their account, we are reissuing all ATM/Debit cards issued before January 1, 2009. We have corresponded directly via mail with our customers regarding the particulars of the re-issue.

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- ~~If you are concerned that your JCB Smart Check Card has been compromised and it is after normal business hours, call 1-800-554-8969.~~

As always, if you have any questions please feel free to contact your local JCB Banking Center or visit JCB's Contact Us website section which can be accessed at the bottom of each page of the website.



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